

VA 1001	Quality- & Food Safety Policy	
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1 AIM AND PURPOSE



This document describes the highest goals and guiding principles of LEGUNA GmbH in the quality and food safety policy. The involvement of stakeholders is intended to ensure our efforts to be able to offer our customers natural & safe dried milk products at a fair price/performance ratio.

2 TERMS

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3 ITINERARY DESCRIPTION

See page 2

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on the:	21.10.2024	21.10.2024
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Signature:		

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Quality- & Food Safety Policy

LEGUNA GmbH, as one of the Austrian market leaders in roller milk powder products, is committed to complying with all applicable standards and laws as well as to implementing and maintaining a quality management system in order to ensure and constantly improve quality in all areas. In this respect, the principles of strategic management are an integral part of the corporate philosophy, which are supplemented by the definition and evaluation of quality goals.

The company policy, the food safety culture and all related documents, especially the HACCP concept, are binding for all employees.

We are aware that the success of a company is a reflection of the professionalism, behaviour and sense of responsibility of management and employees. All employees recognize and treat customers as the center of the company's efforts. In terms of holistic corporate management, the requirements of the Business Social Compliance Initiative are an essential part of our business.

The documented QM system complies with our quality standard and is the basis for the permanent improvement of all organizational areas and products, whereby our processes and specifications are improved, especially in the fulfillment of product requirements in terms of product safety, product quality and product legality.

Employees

Motivated and well-trained employees determine the quality and safety of our products, which is why we attach great effort to their training and education. The internal training courses are planned and carried out individually to ensure the greatest possible benefit for the employees as well as for the LEGUNA GmbH. Where necessary and possible, external training courses or in-house seminars are offered to promote personal and professional development

All employees are required to actively contribute to quality management and continuous improvement and to take responsibility for their area.

In our dealings with each other, the respect and dignity of each individual employee is important to us. In order to increase the potential for improvement at LEGUNA GmbH, employees are encouraged to support each other and share suggestions for improvement or solutions.

Customers

We achieve market share and satisfied customers by building on our strengths of fast response times, adherence to deadlines, availability and high product quality.

These strengths open up new business areas for us and enable us to react quickly to changing customer requirements and other market developments.

We are committed to providing our customers with legal, natural, safe products.

All quality assurance measures and procedures are based on the requirements of our customers and are implemented according to aspects of economic efficiency and simultaneous benefit and the goal of the greatest customer satisfaction.

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Environment and environment

Aware of environmental considerations and the conservation of natural resources, we strive to reduce the amount of wastewater in the production area and the pollution of the wastewater that occurs through the selection and responsible use of appropriate cleaning agents, and to separate and dispose of all waste that accumulates. To reduce emissions as far as possible and to optimise the logistical effort of transport vehicles as far as possible and to use energy sensibly. The reduction of environmentally and climate-damaging emissions such as CO₂ is a major concern for us in order to leave a planet worth living on for future generations. Our goal is to constantly reduce wastewater, waste and emissions.

Suppliers:

We strive to enter into a long-term partnership with our suppliers. The basis for this partnership is delivery reliability, quality, focus on food safety and fair price.

Interested parties:

We always strive to maintain open communication with all interested parties such as residents, authorities, etc. Considerate cooperation with interested parties is very important to us.

Owner interests:


We always strive to protect the owner's interests. The profitability of the company is in the foreground and is the basis for further developing the company through strategy and services. Healthy growth and the safeguarding of this is the basis for offering our employees a long-term and secure job.

Guiding principles for the quality policy of LEGUNA GmbH

- High quality and safe food are equally important corporate goals in addition to maintaining the company through economic behavior in the market.
- The customer is placed at the center of efforts by all employees. This is visible through fast response times, compliance with all agreements and provision of flawless and safe products.
- With our integrated management system, we ensure that important potential for improvement in all areas is identified and fed into the continuous improvement process.
- At regular intervals (at least once a year), we carry out evaluations of our management system and review our work for the achievement of the goals we have set.
- We promote the motivation of our employees through regular training and further education in all areas and through internal and external exchange on important issues. Especially in the areas of innovation and food safety.
- Our employees are the pillar of our performance, their health and safety have the highest priority. Due to the clear structure of our company, notifications from the company management are usually made directly, but also via notices, training courses and e-mails. The open atmosphere allows all employees to receive feedback.

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- We behave fairly with each other, with our customers, partners and competitors.
- We maintain a professional exchange with our customers, suppliers and partners on all current quality-related issues such as product safety and the goal of continuous improvement.
- In order to ensure the quality and safety of the products, we always start from the respective state of the art in the planning and implementation of our services.
- Saving energy and conserving resources are important components of our daily behaviour.

Mauerkirchen, 21.10.2024 

 Mr. Hubert Rögl

Mauerkirchen, 21.10.2024 

 Mr. Kurt Wiesbauer

Mauerkirchen, 21.10.2024 

 Mr. Rudolf Schmidbauer

4 APPLICABLE DOCUMENTS AND DOCUMENTS

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5 ELUCIDATIONS

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HISTORY CHART			
Issue	Edition	Changed pages	Type and reason for the change
13.08.2024	02	1 – 5	Adaptation to food safety culture requirements
21.10.2024	03	1-4	Change in company name to LEGUNA GmbH